



# Correspondent Announcement

## Change in Servicing for FNMA/FHLMC 2nd Home & Investment Programs

Effective for loans purchased on or after **today, March 16, 2026**, the servicer for the following two Arc Home loan programs has changed to **LoanCare, LLC**:

**FNMA/FHLMC 30 Yr Fixed Second Home**

**FNMA/FHLMC 30 Yr Fixed Investment**

**Goodbye Letters** for these two loan programs must reflect **LoanCare, LLC** servicing information.

Website	<a href="http://www.arcloans.myloancare.com">www.arcloans.myloancare.com</a>
Servicing Phone Number	(855) 876-9205
Borrower Correspondence Borrower Payment Address includes Goodbye Letter/1 <sup>st</sup> Payment Letter	ARC Home LLC C/O LoanCare, LLC P.O. Box 8068 Virginia Beach, VA 23450
Overnight Payment Mailing Address	ARC Home LLC C/O LoanCare, LLC Attn: Cashier 3637 Sentara Way Virginia Beach, VA 23452
Tax Authority	ARC Home LLC C/O CoreLogic ATTN: Crystal Kaiser 486 Thomas Jones Way #150, Exton, PA 19341 Phone (800) 229-3477 x4915 Fax (817)826-1534
Hazard Insurance Carriers New Mortgagee Clause	ARC Home LLC C/O LoanCare, LLC ISAOA/ATIMA P.O. Box 202049 Florence, SC 29502-2049
Flood Insurance New Mortgagee Clause	ARC Home LLC C/O LoanCare, LLC ISAOA/ATIMA Cert P.O. Box 8068 Virginia Beach, VA 23450 Phone (800) 274-6600
Private Mortgage Insurance	ARC Home LLC C/O LoanCare, LLC ISAOA/ATIMA Cert P.O. Box 8068 Virginia Beach, VA 23450 Phone (800) 274-6600
Final Title Policy	Lender name must match Mortgage/ Deed of Trust

**Note:** Arc Home's FNMA/FHLMC 30 Yr Fixed **Primary Cash-Out** program will continue to be serviced by Shellpoint Mortgage Servicing.

**We appreciate your business!**